



## NEWSFLASH!

To: Our Valued Client  
From: Colleen M. Walters, MAHCM  
Subject: Verify Insurance Information at the Point of Service  
Date: July 27, 2012

Medical Professional Resources (MPR) is seeing an increase in outdated and expired insurance cards being produced at the point of service.

Our recommendation is for the office staff to request a copy of the insurance card (and review it) at every visit along with the patient's picture identification.

These small steps can help you get paid.

We appreciate your trust in us! Thank you!

*Know someone who needs billing, credentialing, coding or practice consulting services? Have them call me. If they sign with MPR, LLC, we will provide you will a gift certificate to your favorite restaurant for the referral!*

If you have any questions about this information, please don't hesitate to contact me directly at [cwalters.mpr@gmail.com](mailto:cwalters.mpr@gmail.com) or cellular phone (937) 207-8846.